

FORM

WITHDRAWAL FROM CONTRACT / PRODUCT RETURN

This form will make the return process (or complaint) easier and help us resolve your request faster.

Full Name:

E-mail:

Phone Number:

Order Number:

Product Name:

Quantity:

Reason for Return:

Method of refund (IBAN, BIC/SWIFT for customers outside the Czech Republic)

Bank Account Number: Bank Name:

IBAN: BIC/SWIFT:

Address (Country):

STEP 1



Complete
the form →

STEP 2



Take product
photos →

STEP 3



Attach
the receipt →

STEP 4



Send the
package →

Please take the package to the nearest Zásilkovna drop-off point. Provide the return **code 95596082**, based on which the staff will print a label and attach it to the package. **Postage is covered by us – returns are completely free of charge.**

 Zásilkovna  Packeta

code 95596082

.....
Date

.....
Signature

ODLITO
RADOST UKRYTÁ V BETONU

Billing details:

Address: Frantiskova 911/17, 198 00 - Prague 9, Czech Republic
CIN: 86976494 | VAT: CZ8361090430 | A/C No.: 5831562349/0800
IBAN: CZ8008000000005831562349 | BIC/SWIFT: GIBACZPX

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